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Applicants:

Michael W. Hawman et al.

Docket No:

EH-10536A

Serial No:

10/064,105

Examiner:

Ryan A. Jarrett

OFFICIAL

Filed:

11 June 2002

Art Unit:

2125

Title:

Method and Apparatus for

Managing Maintenance Operations

Date:

09 February 2004

8/B CB-

2/13/00

Mail Stop AF Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT UNDER 37 CFR 1.116

In response to the final Office Action dated 8 October 2003 ("Office Action"), Applicants wish to amend the claims as provided on the following sheets.

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ana Sardinskas 2-9-2004